

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	130	((oparator or agent or technitian) near3 (notif\$5 or passing or send\$3 or alarm\$3 or inform\$3) with problem\$1)	USPAT; EPO; JPO; IBM_TDB	OR	ON	2006/03/22 21:35
L2	6	(customer near5 order ) and 1	USPAT; EPO; JPO; IBM_TDB	OR	ON	2006/03/22 20:30
L3	4	2 and delivery	USPAT; EPO; JPO; IBM_TDB	OR	ON	2006/03/22 20:30
L4	5	("4862357"   "5021953"   "5237499"   "5331546"   "5576951").PN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/03/22 20:36
L5	87155	((oparator or agent or technitian) and (notif\$5 or passing or send\$3 or alarm\$3 or inform\$3) and problem\$1)	USPAT; EPO; JPO; IBM_TDB	OR	ON	2006/03/22 20:38
L6	3	4 and 5	USPAT; EPO; JPO; IBM_TDB	OR	ON	2006/03/22 20:43
L7	2	2 not 3	USPAT; EPO; JPO; IBM_TDB	OR	ON	2006/03/22 20:56
L8	124	1 not 2 not 6	USPAT; EPO; JPO; IBM_TDB	OR	ON	2006/03/22 21:19
L9	2898	705/1,5,6,9,26.ccls.	USPAT; EPO; JPO; IBM_TDB	OR	ON	2006/03/22 20:58
L10	0	8 and 9	USPAT; EPO; JPO; IBM_TDB	OR	ON	2006/03/22 20:58
L12	8	8 and proactively	USPAT; EPO; JPO; IBM_TDB	OR	ON	2006/03/22 21:22
L13	8	8 and proactiv\$4	USPAT; EPO; JPO; IBM_TDB	OR	ON	2006/03/22 21:22
L14	1	"5414754".pn. and proactiv\$4	USPAT; EPO; JPO; IBM_TDB	OR	ON	2006/03/22 21:23
L15	6	(oparator or agent or technitian) near3 (notif\$5 or passing or send\$3 or alarm\$3 or inform\$3) with customer with problem\$1	USPAT; EPO; JPO; IBM_TDB	OR	ON	2006/03/22 21:34

## EAST Search History

L16	10612	solv\$4 with problem with customer	USPAT; EPO; JPO; IBM_TDB	OR	ON	2006/03/22 21:33
L17	90	solv\$4 with problem with (customer adj order)	USPAT; EPO; JPO; IBM_TDB	OR	ON	2006/03/22 21:38
L18	5836	(notif\$5 or passing or send\$3 or alarm\$3 or inform\$3) near3 customer	USPAT; EPO; JPO; IBM_TDB	OR	ON	2006/03/22 21:46
L19	3	17 and 18	USPAT; EPO; JPO; IBM_TDB	OR	ON	2006/03/22 21:34
L20	72	((operator or agent or technician) near3 (notif\$5 or passing or send\$3 or alarm\$3 or inform\$3) with problem\$1)	US-PGPUB	OR	ON	2006/03/22 21:35
L21	6	20 and proactively	US-PGPUB	OR	ON	2006/03/22 21:37
L22	66	20 not 21	US-PGPUB	OR	ON	2006/03/22 21:39
L23	10	solv\$4 with problem with (customer adj order)	US-PGPUB	OR	ON	2006/03/22 21:44
L24	0	22 and 23	US-PGPUB	OR	ON	2006/03/22 21:38
L25	0	((working near2 customer) near4 (solv\$4 near2 problem) ) and (customer adj order)	US-PGPUB	OR	ON	2006/03/22 21:45
L26	0	((working near2 customer) near4 (solv\$4 near2 problem) ) and (customer adj order)	USPAT	OR	ON	2006/03/22 21:45
L27	0	((working near2 customer) with (solv\$4 near2 problem) ) and (customer adj order)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/03/22 21:45
L28	0	((working near2 customer\$1) with (solv\$4 near2 problem) ) and (customer adj order)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/03/22 21:45
L29	1	((working with customer\$1) with (solv\$4 near2 problem) ) and (customer adj order)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/03/22 21:45
L30	207	(notif\$5 or passing or send\$3 or alarm\$3 or inform\$3) near3 customer with solv\$3 with problem\$1	US-PGPUB; USPAT; EPO; JPO; IBM_TDB	OR	ON	2006/03/22 21:46
L31	200	((notif\$5 or send\$3 or alarm\$3 or inform\$3) near3 customer) with solv\$3 with problem\$1	US-PGPUB; USPAT; EPO; JPO; IBM_TDB	OR	ON	2006/03/22 21:47

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L32	198	((notif\$5 or send\$3 or alarm\$3 or inform\$3) near3 customer) with (solv\$3 near3 problem\$1)	US-PGPUB; USPAT; EPO; JPO; IBM_TDB	OR	ON	2006/03/22 21:52
L33	1	(find near3 solution ) with together with customer	US-PGPUB; USPAT; EPO; JPO; IBM_TDB	OR	ON	2006/03/22 21:48
L34	73	(notif\$5 near3 customer) with (solv\$3 near3 problem\$1)	US-PGPUB; USPAT; EPO; JPO; IBM_TDB	OR	ON	2006/03/22 22:05
L35	0	(notif\$5 near3 customer) with (solv\$3 near3 problem\$1) with together	US-PGPUB; USPAT; EPO; JPO; IBM_TDB	OR	ON	2006/03/22 21:53
L36	248	(call\$3 near3 customer ) with ((solve\$3 or resolv\$3) near3 problem)	US-PGPUB; USPAT; EPO; JPO; IBM_TDB	OR	ON	2006/03/22 22:06
L37	16971	delivery near3 (order or good\$1)	US-PGPUB; USPAT; EPO; JPO; IBM_TDB	OR	ON	2006/03/22 22:06
L38	17732	delivery near3 (order\$2 or good\$1)	US-PGPUB; USPAT; EPO; JPO; IBM_TDB	OR	ON	2006/03/22 22:07
L39	4	36 and 38	US-PGPUB; USPAT; EPO; JPO; IBM_TDB	OR	ON	2006/03/22 22:07
L40	6797	delivery near3 problem	US-PGPUB; USPAT; EPO; JPO; IBM_TDB	OR	ON	2006/03/22 22:10
L41	244	36 not 39	US-PGPUB; USPAT; EPO; JPO; IBM_TDB	OR	ON	2006/03/22 22:08
L42	2	40 and 41	US-PGPUB; USPAT; EPO; JPO; IBM_TDB	OR	ON	2006/03/22 22:08
L43	56	("5287505").URPN.	USPAT	OR	ON	2006/03/22 22:10
L44	70	41 not 42	USPAT	OR	ON	2006/03/22 22:10

## EAST Search History

L45	242	41 not 42	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/03/22 22:30
L46	0	43 and 45	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/03/22 22:10
L48	0	(deliver\$3 near3 problem) and 45	US-PGPUB; USPAT; EPO; JPO; IBM_TDB	OR	ON	2006/03/22 22:11
L49	0	("6742141" "5287505").pn. and proactiv\$5	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/03/22 22:31